



Ambert, March 27th 2020

COVID-19 – Joubert Group activity

Dear Customers, Suppliers and Partners,

The Joubert Group as a whole join us in expressing our deep support at this difficult time.

The last few days have been challenging for everyone.

In this exceptional context, more than ever, our priority is **the protection of our employees**, while continuing to provide you with **the best possible quality of service**.

Every day, we are receiving new announcements of company closure both on the supplier and customer side. Faced with this situation, and the considerable decrease of activity, we are also forced to **close a part of our production facilities**.

France: A few production workshops will continue to run on our Ambert site, and especially for the production of critical products such as elastics for surgical masks. Our Polaire site is closed but deliveries are maintained with a delay of 48 to 72 hours compared to the usual deadlines.

We are ready to restart production at any time.

Our teams are mobilized and a permanent presence is ensured to best meet your needs.

The sales and administrative teams will continue working from home to provide you with the best possible quality of service.

Our production sites abroad:

Tunisia: Following the instructions of the Tunisian government, all non-essential activities are stopped until the 4th of April.

Malaysia: Our plant is closed until the 14th of April to comply with government directives.

Morocco and Italy: Production has been stopped until further notice.

We are closely monitoring all new information from the governments and we are mobilised to restart the business as soon as possible. **The health of our customers, employees, providers and partners remains our priority**.

Thank you for your understanding.

Take care of yourselves and your loved ones!

Xavier Joubert
Chief Executive Officer

Thomas Paillard
Associate Executive Director

Régis Kaélin
Associate Executive Director